# E-911 ADDRESSING

Project Status and Direction

November, 2007





Presentation by Nate Greenberg GIS Coordinator

### INTERESTED AND INVOLVED AGENCIES

- Mono County (County)
  - Public Works Department has legal addressing authority
  - IT / GIS is handling integration and QC
- Town of Mammoth Lakes (Town)
  - Public Works Department has legal addressing authority
  - Data passed to Mono County for integration into data model
- Mammoth Community Water District (MCWD)
  - Performed initial field review and data collection for Mammoth
  - Data handed off to Town for OC review in 2005
- Mono County Sheriff Department (MCSD)
  - Manage the 911 dispatch system for Mono County & Town of Mammoth
  - All data is integrated into their Computer Automated Dispatch system
- Town and County Emergency Responders (Law Enforcement, Fire, Medics)

### **BRIEF HISTORY**

#### Pre-2002:

- Mono County Dispatch relies on Verizon's standard phone record database with names, addresses and phone numbers (ANI/ALI)
- EMS and interested agencies begin talking about improving dispatch system

#### 2002-2003:

- MCWD responds to own interests and those of local EMS entities and begins to collect posted addresses as part of their summer GPSing projects County contractor Talon Associates, LLC approached about the addressing problem and begins to research potential solutions

## 2004:

- Conversations between MCSD, Mono County I.T. and Talon Associates begin regarding the use of grant money to improve 911 dispatch system
- Interagency GIS cooperation is established between County, Town and MCWD

  An in-house GIS Coordinator is hired on by Town and County in late 2004 to facilitate data sharing and the addressing project

## 2005 - 2007

- Development of GIS data, addressing data model and project scope
- Early address maps and other digital products become available

# **PROJECT FOCUS and STATUS**

The 911 Project consists of four major focus areas:

Capture existing and develop new data to represent 'as-built' conditions in all populated areas of the County

90% Complete (but ongoing)

Perform field checks, verify presence/accuracy of posted addresses and update the Town Addressing Ordinance to meet new addressing standards

Produce paper map products, both large and small formats, for use in offices and in vehicles

Implementation of Enhanced 911 (E-911) System and Computer Automated Dispatch

75% Complete

## WHERE WE'RE HEADED

(all timeframes are estimates)

# November - December, 2007:

- ment RIMS Map in Bridgeport Dispatch
- Complete Field Check process for all remaining community areas
- Continue review and updates of GIS data and Verizon address database
- Finish drafts for all large-format address maps
- Complete Town of Mammoth Addressing Ordinance and begin public outreach
- Send out Address Correction Letters

# 1st Quarter, 2008:

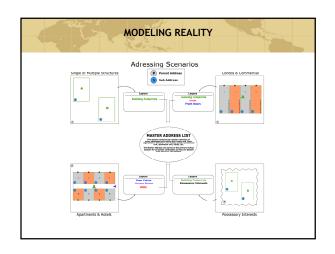
- Revise and produce final drafts for all large-format address maps Produce draft 11" x 17" 'run book' product for in-vehicle use
- Draft implementation of in-vehicle mapping applications
- Adopt Town of Mammoth Addressing Ordinance
- Correct addresses in Town that require changing

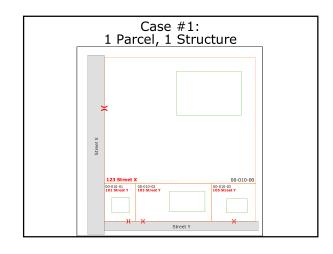
## 2<sup>nd</sup> Ouarter, 2008:

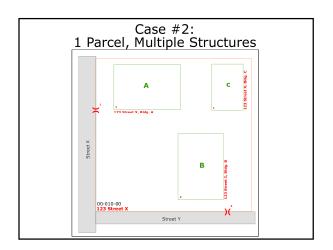
- Continue data updates and improvements
- Respond to custom mapping and application needs

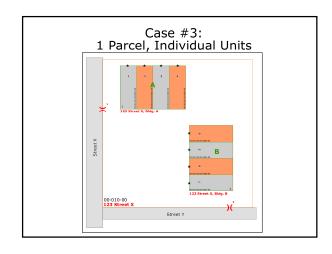
# **FOCUS AREA #1** Capturing and Managing Address Data

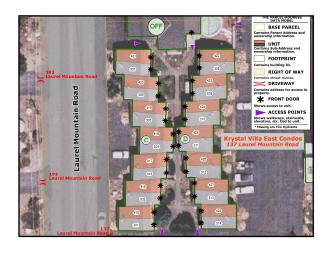
- Data was compiled from records within Mono County and Town's Public Works Departments and converted into database format
- Data was associated to specific parcels, structures and units based on Assessor Parcel Numbers with Geographic Information Systems (GIS)
- Analyses were performed and maps created to check the accuracy of the associations
- Updates and revisions are continuous based on information gathered in the field, from permit applications, new development proposals, etc.
- Data updates happen daily between the County Assessor's Office, County/Town Departments and Mono County Sheriff Dispatch











FOCUS AREA #2
Field Check and Updating Posted Addresses

• Field maps were created for each community from GIS showing assigned addresses for each property

• Each developed property was evaluated and given a Field Check Status Category, as follows:

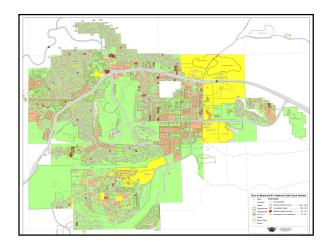
1. Address Posted Correctly
2. No Address Posted
3. Address Posted Incorrectly

4. Re-Address



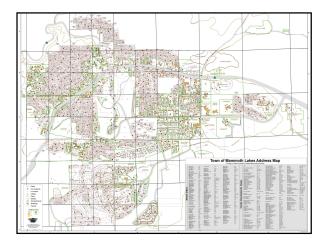
# FOCUS AREA #2 Interpreting Collected Field Data

- Field status maps are created for each community or focus area based on information collected
- Each property is updated in GIS with the appropriate field status code
- A list of properties is created for each of the four categories
  - Properties that fall into Categories 2 and 3 will receive correction letters (before the end of the year)
  - Properties that fall into Category 4 will be re-addressed upon the adoption of the new Street Addressing Ordinance (after the 1st of the year)



# FOCUS AREA #3 Map Production

- Large format (34" x 44") wall maps are being produced from the GIS data for each of the community areas in the County
  - Maps are routinely updated based on feedback from the local service providers who correct information or add more detail
- Small Format (11"  $\times$  17") 'run books' are being produced based on an Address Map Grid that divides the entire County into small blocks
  - Draft map book currently being developed and scheduled for initial production after  $1^{\rm st}$  of the new year



# FOCUS AREA #4 Implementation of Dispatch System

- GIS data is loaded in 'RIMS Map' a mapping program coupled with the County's dispatch software
- Mono County has been comparing Verizon's address database against our GIS cataloged address data
  - 19,000 phone 'connections' within Mono County
  - 7,500 addresses in the Verizon database do not match GIS addresses
    - 2,500 of those are within Town Limits
  - Updates to addresses in Verizon database are being delivered to them community by community
  - Mono County receives and reviews weekly updates of the database

# **Town of Mammoth Address Ordinance Update**

- The Town is updating the Addressing Ordinance in order to better define the methods and standards we are currently using
- Timeline:
  - October 24<sup>th</sup>, 2007 Planning Commission Update
  - November 15<sup>th</sup>, 2007 Public Outreach Event (4 staff and 1 public attended)
  - $\bullet$   $\;$  Week of December  $\;3^{rd},\;2007$  Address Correction Letters sent out
  - December 5<sup>th</sup>, 2007 Town Council Update
  - January 23<sup>rd</sup>, 2008 Planning Commission Public Hearing\*
  - February 20<sup>th</sup>, 2008 Town Council Public Hearing\*
     (Anticipated resolution to adopt new addresses and ordinance)

\* Dates are goals